

**D-1621**

**Sub. Code**

**36311**

DISTANCE EDUCATION

M.Sc. DEGREE EXAMINATION, DECEMBER 2021.

First Semester

Psychology

THEORETICAL PERSPECTIVES IN PSYCHOLOGY

(CBCS 2018 – 19 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. What do you mean by therapy?
2. Define : Personality.
3. What is learning?
4. Mention any two therapeutic techniques.
5. What do you mean by 'Advaita'?
6. Write a note on 'Concept Formation'.
7. Define : Creativity.
8. What are the stages in language development?
9. What do you mean by perceptual constancy?
10. What is figural after effect?

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Describe the Carl Jung's psychoanalytic perspective.

Or

- (b) Explain about the Hull's theory.

12. (a) Discuss the Mc Clelland's theory of needs.

Or

- (b) Give a brief note on 'cognitive balance'.

13. (a) Elucidate the indigenous perspectives on Motivation.

Or

- (b) Write about the healing techniques.

14. (a) Explain the theories of forgetting.

Or

- (b) List out the determinants of Attention.

15. (a) Write the ecological perspective on perception.

Or

- (b) Compile the theory of field according to Lewin's.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions.

16. Write the difference between classical conditioning and operant conditioning.

17. Discuss the humanistic perspective on motivation.

18. Describe the Kelly's theory on Motivation.
  19. Discuss the role of problem solving and decision making.
  20. Write the role of motivation and learning in perception.
-

**D-1622**

**Sub. Code**

**36312**

DISTANCE EDUCATION

M.Sc. DEGREE EXAMINATION, DECEMBER 2021.

First Semester

Psychology

LIFE SPAN PSYCHOLOGY

(CBCS 2018 – 19 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. Define – Psychology.
2. What is teratology?
3. Write a short note on 'life span periods'.
4. Define – Memory.
5. Mention the social implications for pubertal timing.
6. What do you mean by adult sexuality?
7. List out the menopausal symptoms.
8. Define – Stress.
9. What are the adjustment to be made during old age?
10. Give a note on 'psycholinguistics'.

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Explain the socio-cultural theories.

Or

- (b) Describe the stages of early childhood.

12. (a) Elucidate the physical health during adulthood.

Or

- (b) Enumerate the psychometric approaches in life span.

13. (a) Write about the theory of love.

Or

- (b) Discuss about the life satisfaction in late adulthood.

14. (a) What are the emotional imbalance? Explain.

Or

- (b) What are the role of parents and siblings in social development?

15. (a) Discuss about the social motives and its behaviour.

Or

- (b) Explain the role of empathy in group processes.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions.

16. Describe Piaget's cognitive stages of development.

17. Discuss about the approaches in life span.

18. Elucidate the problems and issues of life span.
  19. How does personality influence the span of one's life? – Discuss.
  20. Express your own views on social behaviours.
-

**D-1623**

**Sub. Code**

**36313**

DISTANCE EDUCATION

M.Sc. DEGREE EXAMINATION, DECEMBER 2021.

First Semester

Psychology

**SOCIAL PSYCHOLOGY**

(CBCS 2018 – 19 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. Define – social psychology.
2. Write the scope of social psychology.
3. What is self-esteem?
4. Give a note on ‘cognitive dissonance’.
5. State the sources of prejudice.
6. List out the strategies of attitude change.
7. What is social cognition?
8. Define – Aggression.
9. Give a note on ‘prosocial behaviour’.
10. Write the sources of error in social perception.

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Write the history of social psychology.

Or

- (b) Distinguish society and culture.

12. (a) Describe the levels of social behaviour.

Or

- (b) Briefly discuss about the factors which affect the self-esteem of an individual.

13. (a) Explain the factors determining interpersonal attraction.

Or

- (b) Discuss the determinants of aggression.

14. (a) Enumerate the key aspects of groups in group dynamics.

Or

- (b) Explain the consequences of belonging.

15. (a) Discuss the attitude theories.

Or

- (b) Describe the Kelley's model of attribution.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions.

16. Briefly discuss the research methods in social psychology.
17. How can you perceive others? Explain.
18. Describe prevention and control of aggressive.
19. Discuss about the social interaction and influence.
20. Explain the individual level processes in social cognition.

---

**D-1624**

**Sub. Code**

**36321**

DISTANCE EDUCATION

M.Sc. DEGREE EXAMINATION, DECEMBER 2021.

Second Semester

Psychology

THEORIES OF PERSONALITY

(CBCS 2018 – 19 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. List out the functions of personality theories.
2. What do you mean by personality stability?
3. State the assessment techniques of personality.
4. Write a short note on current research focus in personality psychology.
5. Draw the structure of personality in Freud's theory.
6. Define anxiety.
7. Write a short note on personal unconscious.
8. Define motivation.
9. What do you mean by psychoticism?
10. List out the characteristics of fully functioning.

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Discuss Erikson's stages of psychological development.

Or

- (b) Explain Albert Bandura's social learning theory.

12. (a) Describe the personal construct theory.

Or

- (b) Give a brief note on instructions among the system of personality.

13. (a) Discuss the basic psychological needs in childhood.

Or

- (b) Explain Abraham Maslow's hierarchy of needs.

14. (a) Describe the functional autonomy of motivation.

Or

- (b) Discuss the five-factor model of personality development.

15. (a) Discuss the personality theory of Alfred Adler.

Or

- (b) Describe the distribution and utilization of psychic energy.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions.

16. Explain the influences of heredity and environment in personality development.
  17. Describe Carl Jung's analytic theory.
  18. Explain Raymond Cattell's approach to personality traits.
  19. Describe the applications of operant conditioning theory.
  20. Explain the process of personality development.
-

**D-1625**

**Sub. Code**

**36322**

DISTANCE EDUCATION

M.Sc. DEGREE EXAMINATION, DECEMBER 2021.

Second Semester

Psychology

RESEARCH METHODOLOGY

(CBCS 2018 – 19 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. What is research?
2. Define the term – sample.
3. What is observation?
4. What are the major stages in research?
5. Write short note on tools of research.
6. What are measures of central tendency?
7. Define – range.
8. What is correlation?
9. Define – variables.
10. Write short note on SPSS.

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Describe the types of research.

Or

- (b) Distinguish between induction and deduction method.

12. (a) Explain the types of hypothesis.

Or

- (b) Discuss about the methods of sampling.

13. (a) Describe the types of interview and its limitations.

Or

- (b) Explain the scaling techniques and its importance.

14. (a) Discuss the functions and sources of review of literature.

Or

- (b) Explain the different types of graphs.

15. (a) Describe the experimental research.

Or

- (b) Discuss the different types of variables.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions.

16. Describe the different types of research and its significance of research in social sciences.
  17. Explain the research design and its factors affecting.
  18. Discuss the process of interpretation and its guidelines for making valid interpretation.
  19. Describe the tools of research and its merits, limitations.
  20. Explain the ANOVA with an example for one-way ANOVA for applied in Psychology.
-

**D-1626**

**Sub. Code**

**363231**

DISTANCE EDUCATION

M.Sc. DEGREE EXAMINATION, DECEMBER 2021.

Second Semester

Psychology

EDUCATIONAL PSYCHOLOGY

(CBCS 2018 – 19 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. Mention the branches of Psychology.
2. What is connectionism?
3. Define – cognition.
4. Write the components of critical thinking.
5. What do you mean by learning?
6. Define – Educational Psychology.
7. What is behaviourism?
8. Give a note on 'intelligence'.
9. What are the elements of co-operative learning?
10. Give a note on 'life skills'.

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Explain the history of Psychology.

Or

- (b) Describe Watson's experiment.

12. (a) List out the applications of social learning theory.

Or

- (b) Write the characteristics of a creative person.

13. (a) How will you motivate the students to learn?

Or

- (b) Write note on "language acquisition".

14. (a) Discuss about the problem behaviour.

Or

- (b) Differentiate the classical conditioning from operant conditioning.

15. (a) What are the technical based teaching strategies? – Explain.

Or

- (b) Write the importance of overall personality development.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions.

16. Describe research methods in Psychology.

17. Discuss in detail about the Piaget's theory of learning.

18. Explain the classroom management.
  19. Write the uses of behaviour modification in school setting.
  20. Discuss the role of a counsellor.
-

**D-1627**

**Sub. Code**

**363232**

DISTANCE EDUCATION

M.Sc. DEGREE EXAMINATION, DECEMBER 2021.

Second Semester

Psychology

REHABILITATION PSYCHOLOGY

(CBCS 2018 – 19 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. Define rehabilitation.
2. State the basic principles of psychological rehabilitation.
3. Write a short note on augmentative therapy.
4. List out the restorative techniques.
5. Write a short note on reconstruction.
6. What do you mean by genetic errors?
7. State the designing training programmes for professionals.
8. What are the etiological factors of multiple handicaps?
9. List out the causes of visual impairment.
10. Write a short note on educational assessment.

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Describe the emerging trends in Special Education.

Or

- (b) Explain the intervention packages for various disabilities.

12. (a) Discuss the learning situations.

Or

- (b) Describe general functions and special functions of rehabilitation psychology.

13. (a) Explain the counselling strategies.

Or

- (b) Write a brief note on educational approach to rehabilitation.

14. (a) Discuss the philosophical overview of disability rehabilitation.

Or

- (b) Explain the family and marital rehabilitation.

15. (a) Describe the needs and implementation of training programs.

Or

- (b) Discuss the lifespan development of people with disabilities.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions.

16. Explain the personality development among children with special needs.
  17. Discuss the psychological problems and coping styles.
  18. Describe the rational emotive therapy.
  19. Explain the medical approach to rehabilitation.
  20. Discuss the impact studies of training programs for professionals.
-

**D-1628**

**Sub. Code**

**36331**

DISTANCE EDUCATION

M.Sc. DEGREE EXAMINATION, DECEMBER 2021.

Third Semester

Psychology

COGNITIVE NEURO PSYCHOLOGY

(CBCS 2018 – 19 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. What is Cognitive Neuro Psychology?
2. Give the process of attention formation.
3. What is division of attention?
4. Write note on analogy and imitation.
5. List the basic elements of thought process.
6. Write an account on mean-end analysis.
7. Give an account on Weber's law.
8. What is meta cognition?
9. Write note on EEG.
10. What is perception?

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Discuss the types of nerve cells.

Or

- (b) Explain the theories of attention.

12. (a) Discuss the structure of nervous system.

Or

- (b) Briefly explain Filter model – Attenuation theory.

13. (a) Explain deductive reasoning.

Or

- (b) Discuss the influence of motivation and learning on perception.

14. (a) Explain the theories of forgetting.

Or

- (b) Discuss the functional modularity in neuro psychology.

15. (a) Discuss the Halstead Retain Test Battery.

Or

- (b) Explain the various types of brain injury.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions.

16. Discuss the different approaches to cognitive psychology.

17. Discuss the theories of perception.

18. Discuss the type of memory and the technique to improve memory.
  19. Explain Neuro degenerative disorder.
  20. Discuss the computer assisted neuro psychological rehabilitation and training.
-

**D-1629**

**Sub. Code**

**36332**

DISTANCE EDUCATION

M.Sc. DEGREE EXAMINATION, DECEMBER 2021.

Third Semester

Psychology

COUNSELLING THEORIES AND TECHNIQUES

(CBCS 2018 – 19 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. What is self-psychology?
2. Write the goals of counselling.
3. List the values in counselling.
4. Give the stages of counselling process.
5. What is meant by guidances?
6. Write on relaxation technique.
7. List the tools for assessment in counselling.
8. What is defense mechanism?
9. Write note on free association.
10. What is group counselling?

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Write down the ethics in Counselling.

Or

- (b) Explain Jung's Perspective on development of personality.

12. (a) Discuss Eysenck's Incubation Theory.

Or

- (b) Explain any five defense mechanism.

13. (a) Discuss Pavlov's classical conditioning.

Or

- (b) Explain Ellis rational emotive behaviour therapy.

14. (a) Describe Egan's model.

Or

- (b) Explain the functions of the counsellor.

15. (a) Discuss the Eclectic approach in counselling.

Or

- (b) Explain the characteristics of Reality Therapy.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions.

16. What is personality? Discuss the structure of personality.  
17. Explain the principles and Techniques in Gestalt theory.  
18. Discuss Aaron Beck's Cognitive Therapy.

19. What is Cognitive Restructuring? And explain the techniques involved in it.
  20. Explain Skinner's Operant Behaviourism.
-

**D-1630**

**Sub. Code**

**36333**

DISTANCE EDUCATION

M.Sc. (Psychology) DEGREE EXAMINATION,  
DECEMBER 2021.

Third Semester

PSYCHOPATHOLOGY

(CBCS 2018 – 19 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. What is abnormal behavior?
2. What is OCD?
3. Write note on Unipolar Mood Disorder.
4. Give an account on Dissociative Amnesia.
5. What is Narcissistic disorder?
6. State some treatment techniques for panic disorder.
7. List any four causal factors for personality disorder.
8. What is Anorexia Nervosa?
9. Give the causes for Post Traumatic Stress Disorder.
10. What is eclecticism?

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Discuss the historical views of Abnormal behavior.

Or

- (b) Explain Panic disorder with and without agoraphobia.

12. (a) Explain Somatoform disorder.

Or

- (b) Write note on sexual desire disorder.

13. (a) Discuss in detail the behaviour therapy.

Or

- (b) Explain the concept selective interventions in prevention.

14. (a) Discuss the causes of specific phobias.

Or

- (b) Describe bipolar disorder.

15. (a) Explain the types of sleep disorder.

Or

- (b) Discuss on ICD-10.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions.

16. Explain Anxiety disorder and its treatments.

17. Discuss the types and causal factors of Schizophrenia.

18. Describe cognitive Behaviour therapy.
  19. Discuss the types and causes of eating disorder.
  20. Briefly explain DSM-IV.
-

**D-1631**

**Sub. Code**

**36341**

DISTANCE EDUCATION

M.Sc. DEGREE EXAMINATION, DECEMBER 2021.

Fourth Semester

Psychology

ABNORMAL PSYCHOLOGY

(CBCS 2018 – 19 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. Define – Abnormal Behaviour.
2. List out the causes of abnormal behaviour.
3. Write a short note on mental health.
4. What do you mean by mental retardation?
5. Write a short note on dissociative disorder.
6. What are the major depressive disorder?
7. Define – cognitive disorder.
8. Write a short note on impulsive control disorder.
9. What do you mean by amnesic disorder?
10. Write a short note on brain dysfunction.

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Describe Jahoda's healthy personality.

Or

- (b) Discuss the multi dimensional view of abnormality.

12. (a) Explain the types of mental retardation.

Or

- (b) Write a note on anxiety disorder.

13. (a) Discuss the social issues of personality disorders.

Or

- (b) Explain body dysmorphic disorder.

14. (a) Describe the predisposing factors.

Or

- (b) Discuss the circularity in abnormality biological factors.

15. (a) Explain the Characteristics of adjustment disorder.

Or

- (b) Write a note on natural disaster.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions.

16. Explain the stress models for understanding human problems.
17. Discuss the ICD classification system.

18. Describe Allport's mature personality.
  19. Explain Autism.
  20. Describe psychotic disorders.
-

**D-1632**

**Sub. Code**

**36342**

DISTANCE EDUCATION

M.Sc. DEGREE EXAMINATION, DECEMBER 2021.

Fourth Semester

Psychology

ENVIRONMENTAL PSYCHOLOGY

(CBCS 2018 – 2019 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. Write the scope of environmental psychology.
2. Mention the scientific methods in environmental psychology.
3. What do you mean by Spatial Cognition?
4. Give a note on sustainable design.
5. What is urban environment?
6. Write a note on 'Climate Change'.
7. Define : Environmental Attitudes.
8. List-out the research methods in environmental psychology.
9. What is ubiquitous pollutant?
10. Mention the laws related to environment.

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) List out the Psychological benefits of nature.

Or

- (b) Write the history of environmental psychology.

12. (a) Discuss the environment values and attitudes.

Or

- (b) Write the effects of physical environment on health.

13. (a) Briefly discuss on natural and technological disasters.

Or

- (b) Write notes on 'Urie Bronfenbrenner'.

14. (a) Give your planning towards better environment.

Or

- (b) Describe the theories of environmental perception.

15. (a) Explain the moderators of stress response.

Or

- (b) How can we prevent the noise in schools and hospitals?

PART C — (3 × 10 = 30 marks)

Answer any THREE questions.

16. What are the roles and functions of environmental psychologists? Explain.

17. Describe the Models and Theories environment relationship.

18. Discuss the Environment Problems and solutions.
  19. Explain the Environmental Sustainability.
  20. Elaborate the role of stress in understanding organism.
-

**D-1633**

**Sub. Code**

**36343**

DISTANCE EDUCATION

M.Sc. DEGREE EXAMINATION, DECEMBER 2021.

Fourth Semester

Psychology

POSITIVE PSYCHOLOGY

(CBCS 2018 – 19 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions in about 50 words each

1. Define – positive psychology.
2. What is the secret of smiling?
3. Distinguish between judgement and decision making.
4. What do you mean by optimism?
5. What is mental health?
6. Write a note on life and hope.
7. List down the barriers in developing strengths and virtues.
8. Write short note on positive schooling.
9. Bring out the nature of stress.
10. Write short note on spirituality.

PART B — (5 × 5 = 25 marks)

Answer ALL questions in about 250 words each.

11. (a) Enumerate the goals of positive psychology.

Or

- (b) Explain about the positive prevention and positive therapy module.

12. (a) How do you measure your happiness? Discuss.

Or

- (b) Explain the sources of resilience in adulthood and later life.

13. (a) Explain the components of positive schooling.

Or

- (b) Briefly discuss about functioning optimism.

14. (a) Express your views on positive psychology for children.

Or

- (b) Explain the classification of strengths and virtues.

15. (a) Briefly discuss the developmental and clinical perspectives of resilience.

Or

- (b) How can we cultivate positive emotions?

PART C — (3 × 10 = 30 marks)

Answer any THREE questions in about 500 words each.

16. Explain the historical view of positive psychology.
  17. Give a detailed account of relationship between positive psychology and other psychologies.
  18. Analyse the role of spirituality and well-being.
  19. How can you set goals for happy life?
  20. Explain the application of positive psychology.
-

**D-1634**

**Sub. Code**

**363441**

DISTANCE EDUCATION

M.Sc. DEGREE EXAMINATION, DECEMBER 2021.

Fourth Semester

Psychology

HEALTH PSYCHOLOGY

(CBCS 2018 – 19 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions in about 50 words each.

1. Define – Health psychology.
2. Distinguish between disease and illness.
3. What is the concept of health literacy?
4. Define the term stress.
5. What do you mean by immune system?
6. What is health behaviour?
7. Bring out the reasons for allergy.
8. Write about the relationship between patient and practitioner.
9. List down the stress management techniques.
10. What do you mean by rehabilitation?

PART B — (5 × 5 = 25 marks)

Answer ALL questions in about 250 words each.

11. (a) Describe the contributions of health in well-being and quality of life.

Or

- (b) Describe the cognitive-behavioural approaches related to health.

12. (a) Explain the role of motivation theory for changing health habits.

Or

- (b) Briefly discuss about pain and its management.

13. (a) Explain the need for health psychology.

Or

- (b) “Coping resources as moderations of the stress” – Justify.

14. (a) Explain the growth of health psychology.

Or

- (b) Enumerate the rheumatoid arthritis in psychological disorder.

15. (a) Describe the self – regulatory model.

Or

- (b) Explain the detail about menstrual disorders.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions in about 500 words each.

16. Give a detailed account of health psychology.
17. Analyse the role of hospitals in health services.
18. Explain the theories of stress.
19. Enumerate the principles in yoga practice.
20. Discuss the latest trends in health management.

---

**D-1635**

**Sub. Code**

**363442**

DISTANCE EDUCATION

M.Sc. DEGREE EXAMINATION, DECEMBER 2021.

Fourth Semester

Psychology

ORGANISATIONAL PSYCHOLOGY

(CBCS 2018 – 19 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. Give the meaning for organizational behaviour.
2. Define : Team work.
3. What do you mean by organizational politics?
4. Write the types of stress management.
5. Give a note on conflict process.
6. Define : organizational efficiency.
7. State the barriers of communication.
8. What are the dimensions of organizational socialization?
9. Who are Maladjusted employees?
10. What do you mean by quality of work life?

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Write the difference between personality and attitude.

Or

- (b) Describe the group cohesiveness.

12. (a) List out the sources and Characteristics of organizational power.

Or

- (b) Discuss the consequences of organisational stress.

13. (a) Write the strategies for resolving destructive conflict.

Or

- (b) Elucidate the perspectives of communication in organizations.

14. (a) Give notes on 'Job satisfaction'.

Or

- (b) List out the effectiveness of individual group in organization.

15. (a) Write about the job involvement and commitment.

Or

- (b) Explain the employee assistance programs.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions.

16. Briefly discuss the basic concepts of organizational behaviour.
  17. Describe the theories of group formation.
  18. Discuss the organizational climate and its implications.
  19. Briefly explain the role of special groups in organizational counselling.
  20. Discuss the theories and models of leadership behaviour.
-